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Itron to Improve Water Efficiency and Modernize Distribution System in Nova Scotia Capital

Halifax Water to utilize Itron's smart water solution and SaaS to improve customer service and upgrade infrastructure

LIBERTY LAKE, Wash.--(BUSINESS WIRE)-- Itron, Inc. (NASDAQ: ITRI), a world-leading technology and services company dedicated to the resourceful use of energy and water, and Halifax Regional Water Commission have entered into a contract to modernize the utility's water distribution system. The utility, which provides water, wastewater and stormwater services to residents of the Halifax Regional Municipality, the capital of Nova Scotia, Canada, will deploy Itron's smart water solution and analytic software-as-a-service as part of its Advanced Metering Infrastructure (AMI) Project. The project aims to provide more customer-focused and efficient services to residents and improve overall system infrastructure.

With Itron's smart water solution, Halifax Water will increase consumer convenience by giving customers the ability to track and manage water usage. It will also enable customers and the utility to identify potential leaks on the customer premise in a proactive manner, which will help prevent wasted water and related high bills. With detailed meter data, Halifax Water can be more responsive to customer inquiries. Halifax Water proposes to eventually move to monthly billing, which will allow customers to manage their budgets more effectively. The solution will also give the utility more operations capability so it can improve water distribution system management.

"Halifax Water's mission is to provide world-class services for our customers and our environment. AMI technology forms the backbone of the utility of the future, which reflects more customer-focused and efficient services. We will benefit from Itron's expertise as a world-leader in modernizing utility operations and improving water management," said Carl Yates, general manager of Halifax Water.

"Halifax Water and its customers will greatly benefit from Itron's smart water solution, which provides improved visibility into system operations and gives consumers more control over their water usage," said Paula Billingham, vice president of sales, marketing and delivery for Water North America at Itron. "Water is a precious resource and every drop counts, which is why Itron is glad to help Halifax Water modernize its distribution system to improve the management of its water resources."

About Itron

Itron is a world-leading technology and services company dedicated to the resourceful use of energy and water. We provide comprehensive solutions that measure, manage and analyze energy and water. Our broad product portfolio includes electricity, gas, water and thermal energy measurement devices and control technology; communications systems; software; as well as managed and consulting services. With thousands of employees supporting nearly 8,000 customers in more than 100 countries, Itron applies knowledge and technology to better manage energy and water resources. Together, we can create a more resourceful world. Join us: www.itron.com.

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