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City of Baltimore Awards Contract to Itron for Advanced Metering Infrastructure and Water Meter System Installation Project

LIBERTY LAKE, Wash.--(BUSINESS WIRE)-- Itron, Inc. (NASDAQ: ITRI) announced today that City of Baltimore's Board of Estimates has awarded Itron the contract for its Advanced Metering Infrastructure and Water Meter System Installation Program. The program will upgrade the City of Baltimore and Baltimore County's water metering infrastructure with the goal of improving customer service and billing accuracy for all of the Bureau's water customers. Baltimore City's Bureau of Water and Wastewater is the supplier of water to 1.8 million people in the Baltimore Metro Area.

Baltimore aims to improve customer service through the elimination of estimated bills, better management of billing disputes, and provision of accurate and timely water-use information to customers so that they might better regulate their own water consumption. It will also streamline operations through the elimination of the Bureau's manual meter reading process.

As a part of the contract, Itron will provide its advanced water metering solution, including fixed network architecture, more than 400,000 water communication modules, Itron Analytics and network software. Itron will also provide its mobile collection system for use in rural areas of Baltimore County. The technology will be installed over a three-year period.

"The City of Baltimore's Bureau of Water and Wastewater sought a vendor with proven expertise, broad experience and a history of successful AMI and AMR project implementations. Itron met this criteria perfectly," said Rudy Chow, Deputy Director of Public Works and Head of Bureau of Water and Wastewater. "Itron's technology will help us meet our main program objectives of improved customer service, improved water meter accuracy and elimination of manual meter reading."

"Itron is a leading provider of water automation solutions and has been for more than 30 years. We look forward to helping Baltimore upgrade its water metering infrastructure so it can better serve its customers," said Paula Billingham, vice president of sales, marketing and delivery for Water North America at Itron. "Itron is committed to helping our customers improve their operations so they and their customers can use water resources more efficiently."

About Itron

Itron is a global technology company. We build solutions that help utilities measure, manage and analyze energy and water. Our broad product portfolio includes electricity, gas, water and thermal energy measurement and control technology; communications systems; software; and professional services. With thousands of employees supporting nearly 8,000 utilities in more than 100 countries, Itron empowers utilities to responsibly and efficiently manage energy and water resources. Join us in creating a more resourceful world; start here: www.itron.com.

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