



City of Waco Signs Contract with Itron to Improve Water Efficiency and Reduce Water Loss

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Itron's OpenWay® Riva Deployment for Water Will Improve Operational Efficiency and Customer Service for Texas Water Utility

LIBERTY LAKE, Wash.--(BUSINESS WIRE)--Dec. 5, 2018-- Itron, Inc. (NASDAQ: ITRI), which is innovating the way utilities and cities manage energy and water, signed a contract with the City of Waco, Texas to install Itron's OpenWay® Riva IoT solution, including smart water communication modules and leak sensors, to reduce water loss and improve water delivery for the utility's nearly 45,000 customers. The utility will also take advantage of Itron Analytics, a software-as-a-service offering that collects and analyzes data within the distribution network to improve operational awareness.

To upgrade its water metering infrastructure and improve operational efficiency, the City of Waco will deploy 45,000 communication modules and 12,000 leak sensors. With an open, standards-based network, the utility will improve efficiency and reduce water loss by gaining access to high resolution consumption data and insights that will enable utility personnel to pinpoint and address problems quickly. Taking advantage of Itron Analytics, the utility will be able to protect revenue, prevent theft and improve leak detection. The solution will also enhance customer service with more accurate bills and tools to proactively investigate and resolve billing complaints.

"By upgrading our water meters and leveraging Itron endpoints and leak sensors, we will improve our operations and most importantly, better serve our customers," said Jonathan Echols, public relations coordinator, City of Waco. "With Itron's network infrastructure, we will also be equipped to reduce water loss by proactively identifying and fixing leaks in our distribution system with Itron's automated leak detection solution."

"With our OpenWay Riva IoT solution, leak detection and analytics, the City of Waco will be equipped to obtain hourly information about their water distribution system to conserve water and better serve its customers," said Sharelynn Moore, senior vice president of networked solutions at Itron. "As one of the largest deployments of our newest OpenWay Riva solution for water, this partnership demonstrates our commitment to conservation, operational efficiency and leveraging the power of data for water utilities."

About Itron

Itron enables utilities and cities to safely, securely and reliably deliver critical infrastructure services to communities in more than 100 countries. Our portfolio of smart networks, software, services, meters and sensors helps our customers better manage electricity, gas and water resources for the people they serve. By working with our customers to ensure their success, we help improve the quality of life, ensure the safety and promote the well-being of millions of people around the globe. Itron is dedicated to creating a more resourceful world. Join us: www.itron.com.

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