

2024 Itron Investor Day

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March 12, 2024

Welcome Paul Vincent | Vice President, Investor Relations

Forward Looking Statements

Certain matters in this presentation and being discussed today, that are not statements of historical fact, constitute forward-looking statements relating to current or future financial performance, management's plans and objectives for future operations, product plans and performance, management's assessment of market factors, expectations of market growth and statements regarding the strategy and plans of the Company. Such forward-looking statements are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. These statements are not guarantees of Itron's future performance. The Company undertakes no obligation to update or revise any forward-looking statements in this presentation after the date they are made. We caution that all forward-looking statements are subject to a number of risks and uncertainties that could cause the Company's actual results in the future to differ materially from these forward-looking statements. These risks and uncertainties are detailed in the Company's filings with the Securities and Exchange Commission, including its most recently filed 10-K, copies of which may be accessed through the SEC's website at http://www.sec.gov.

Current data and other statistical information used throughout this presentation are based on independent industry publications, government publications, and reports by market research firms or other published independent sources. Some data are also based on our good faith estimates, which are derived from our review of internal surveys as well as the independent sources listed above. We believe that these sources are reliable.

In an effort to provide additional information regarding the Company's financial results as determined by generally accepted accounting principles (GAAP), this presentation contains certain non-GAAP financial measures such as constant currency, non-GAAP operating income and margin, adjusted EBITDA and margin and free cash flow. The rationale for management's use of non-GAAP information and a reconciliation of the non-GAAP measures and the most directly comparable GAAP measures are included in the Appendix of this presentation. Non-GAAP performance measures should be considered in addition to, and not as a substitute for, results prepared in accordance with GAAP.

Welcome

- » Company Direction: Tom Deitrich, President & CEO
- » Keynote: Tim Cawley, Chairman, President & CEO Consolidated Edison
- » Technology and Operations Update: Tom Deitrich, President & CEO BREAK
- » Cross Segment Discussion: Segment Leaders
- » Finance Overview: Joan Hooper, SVP & CFO BREAK
- » Itopia / Technology Demonstration
- » Closing Remarks with Q&A: Please submit your questions to <u>investors@itron.com</u> LUNCH



Ushering in a New Era...

Itron

BY OPERATING WITH **INTEGRITY**, WE DO THE RIGHT THING FOR OUR BUSINESS, OUR CUSTOMERS AND OUR PLANET— THIS IS HOW **WE CREATE A MORE RESOURCEFUL WORLD.**

Company Direction Tom Deitrich | President and Chief Executive Officer

Itron

THENEW NEIGHBORHOOD TOM DEITRICH PRESIDENT & CHIEF EXECUTIVE OFFICER



BIG PICTURE CHALLENGES



BACK IN THE NEIGHBORHOOD

INCREASED STRESS ON THE GRID





THE CASE FOR

ENABLING GRID EDGE INTELLIGENCE



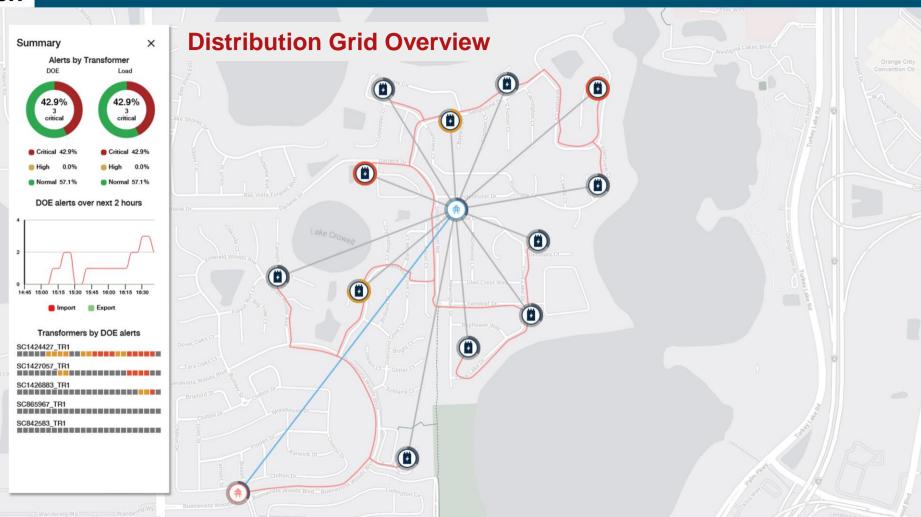
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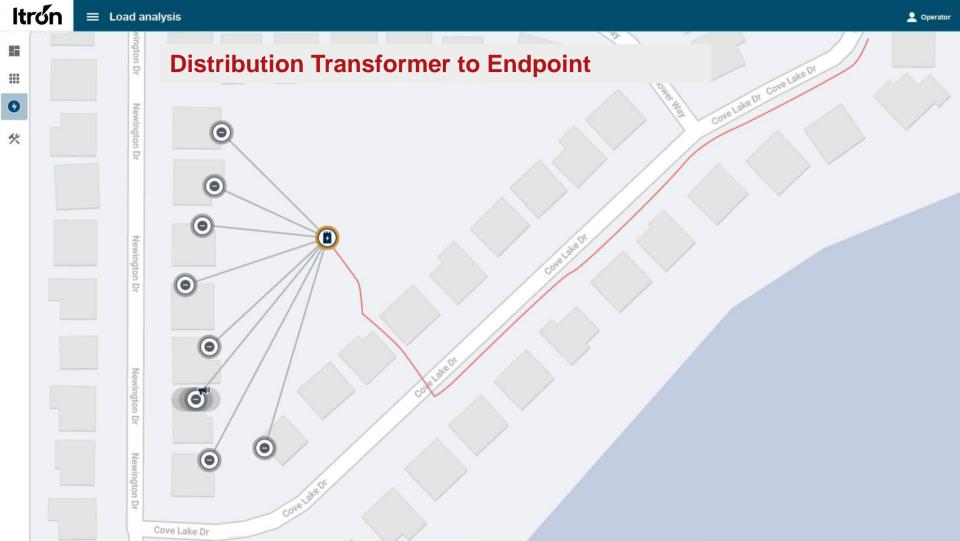
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Cove Lake Dr

Cove Lake Dr

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Distribution Transformer to Endpoint

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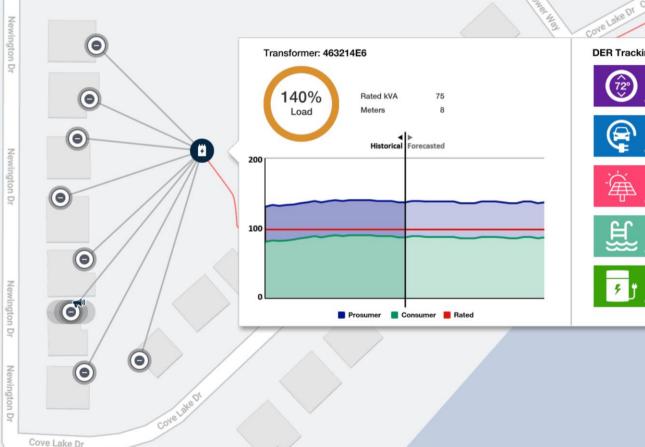
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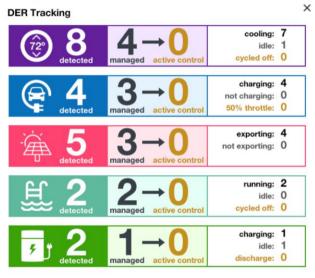
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Distribution Transformer Monitor





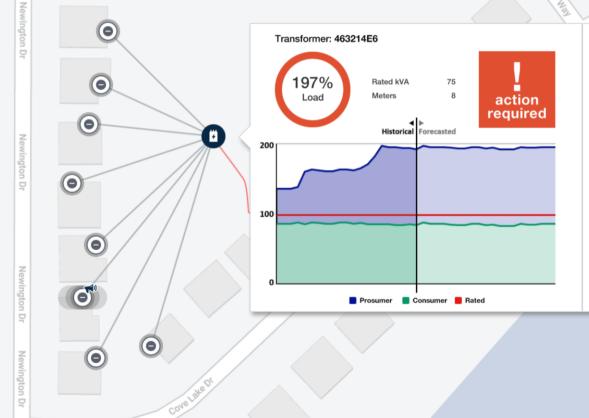
Cove Lake Dr

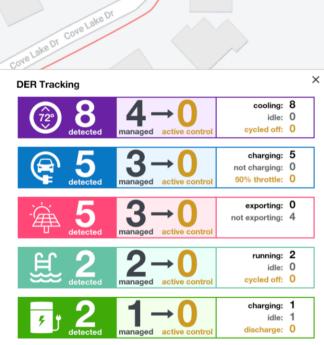




Cove Lake Dr

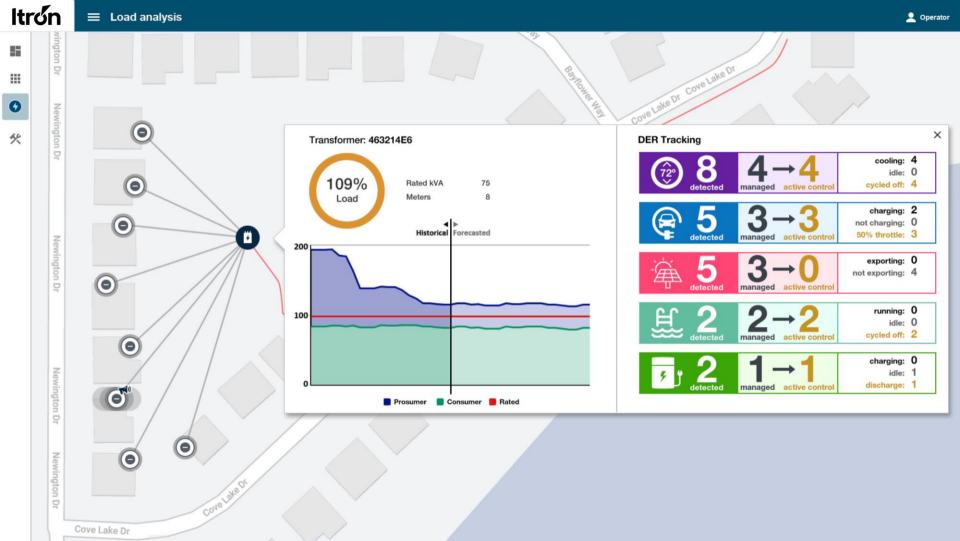
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GRID EDGE INTELLIGENCE IN ACTION



Itron

WHAT'S NEXT?

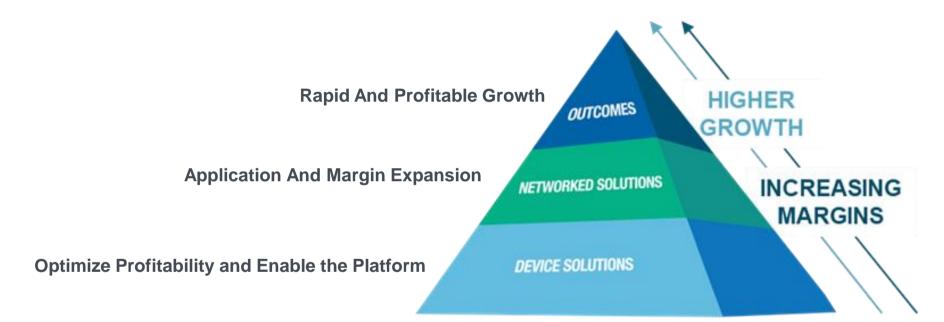
WELCOME TO THE NEIGHBORHOOD

Itron

Keynote Tim Cawley | Chairman, President and Chief Executive Officer – Consolidated Edison, Inc.

Technology and Operations Update Tom Deitrich | President and Chief Executive Officer

The Role Of Each Product Business Unit Segment



Trusted Industry Partner, Driven for Achievement-Oriented Team, Innovation Leader Consistently Meeting or Exceeding Investor Expectations

Leadership Team



Tom Deitrich President and CEO



Joan Hooper SVP and CFO



Justin Patrick SVP, Device Solutions



John Marcolini SVP, Networked Solutions



Don Reeves SVP, Outcomes



Chris Ware SVP, General Counsel



Laurie Hahn SVP, Human Resources



Ben Huggins SVP, Customer & Market

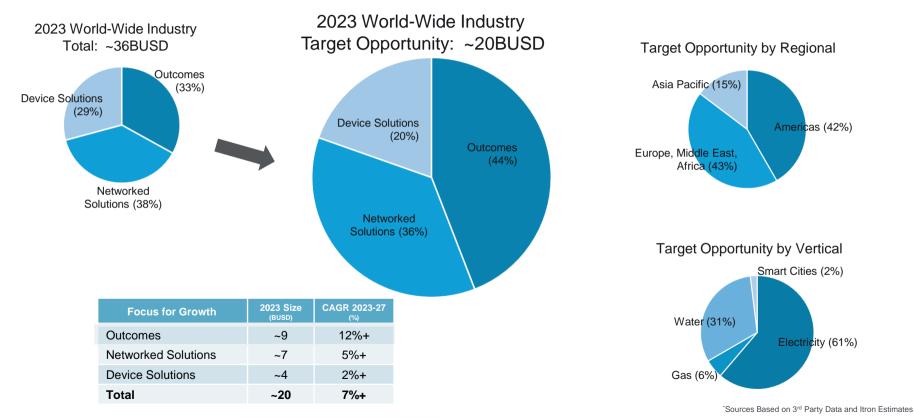


Rafael Marcano SVP, Global Operations



Raj Vaswani Fellow, Technology

Industry Scale And Segmentation Mapping*



Technology Trends And Focus Areas



Global Operations



Factory Network and Portfolio Alignment

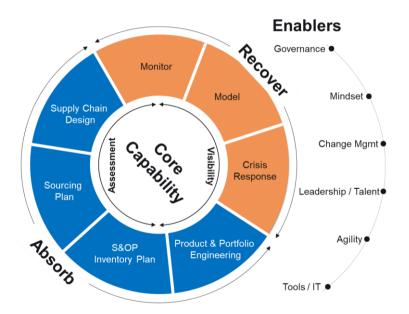


Productivity and Cost Reduction Focus



Global Supply Chain Resiliency

Resiliency Framework







PROVEN RESULTS | DOMAIN EXPERTISE & EXPERIENCE

Break

Cross Segment Discussion Justin Patrick | Senior Vice President, Device Solutions John Marcolini | Senior Vice President, Networked Solutions Don Reeves | Senior Vice President, Outcomes

Itron

An Intelligent Platform to Address Energy, Water and City Challenges

JUSTIN PATRICK, JOHN MARCOLINI & DON REEVES

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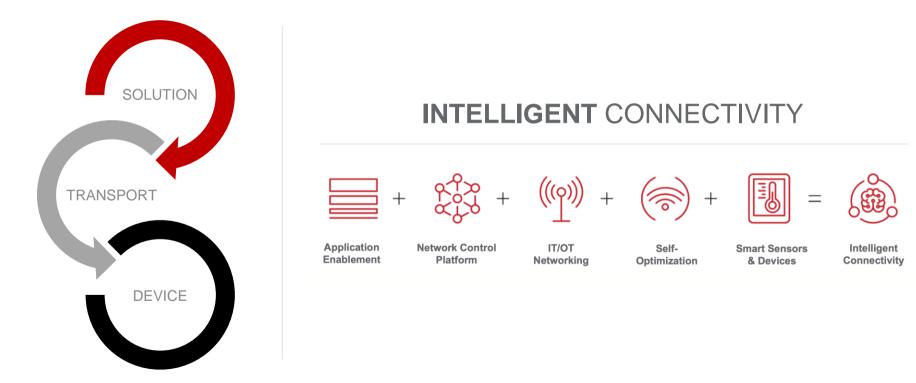
MARCH 12, 2024

More Intelligence, More Possibilities



Coordinated **platform approach** to create value for customers who manage **energy and water resources** around the world

Itron's Smart Platform Value Proposition An intelligent industrial IoT platform that is solution, device and transport agnostic



Improve Operations through Intelligent Connectivity Embracing cellular communications and Network-as-a-Service (NaaS)



INTELLIGENT CONNECTIVITY

- » Maximize digital services to consumers by sharing infrastructure investments between service providers.
- » Provide utilities and cities with flexible migration paths to grid edge intelligence.
- » Leverage new advances in cellular networking to cost effectively reach all endpoints in a service territory.



PE PLES GAS[®]





Connect Communities

Enabling smart city solutions for utilities and municipalities around the world

MORE VALUE, EASY DELIVERY

- » Lighting controls deliver up to 10% operational savings and 30% energy savings.
- » Measure emissions reductions with smart lighting.
- » Expands Itron's addressable market with cellular and mesh connectivity options.



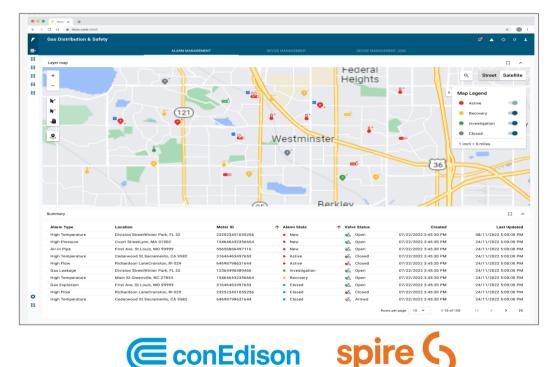


Transform the Gas Distribution Network

With an end-to-end solution, focused on safety and operations

LOWER COST, IMPROVE SAFETY

- Intelligently connect endpoints for better visibility into gas operations.
- Help utilities proactively resolve safety issues to mitigate risks
- » Lowers operating costs and improves response/repair times.
- » Helps adapt to net-zero emissions mandates.





Address Water Distribution and Scarcity Challenges

An end-to-end solution for efficient, optimized water distribution management

PROTECT RESOURCES AND REVENUE

- » Actionable insights through data-driven analytics and smart, connected devices to conserve water and increase revenue.
- » Securely collects and manages AMR and AMI data to reduce operational expense.
- » Improves consumer satisfaction and engagement.
- » Multiple applications and services on an open, interoperable platform.





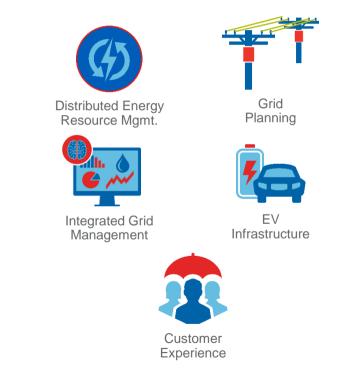
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Chart a Path to Grid Edge Intelligence

Enabling the clean energy transition

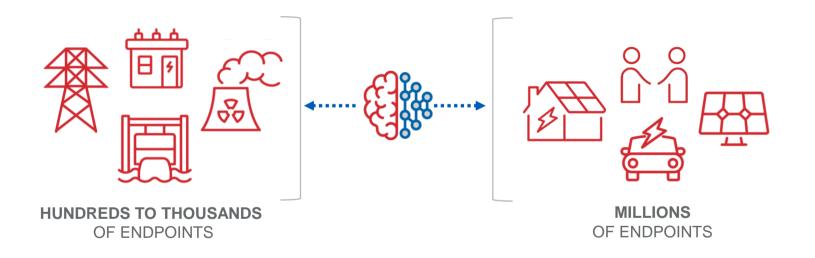
EMPOWERMENT THROUGH PLATFORM

- » End-to-end solutions that deliver extensible value, proven at scale.
- » A multi-application network platform for utilities and cities, with seamless integration of standards-based cellular and RF-Mesh connectivity.
- » Cross-commodity distributed intelligence for autonomous decision making and action.
- » Backward and forward compatibility to maximize value of existing customer assets.

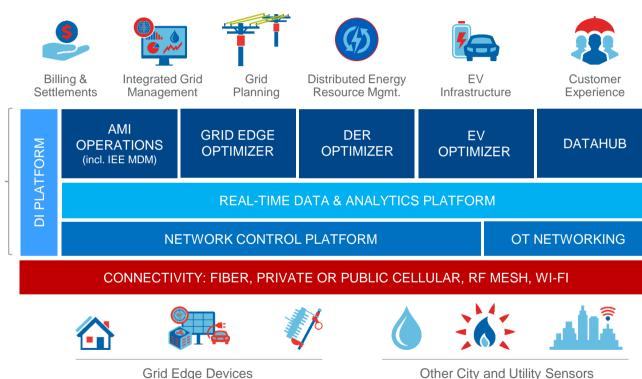


Enabling Grid Edge Intelligence

The Vision: Grid Edge Intelligence Extending visibility and control across the grid



Itron Grid Edge Intelligence Portfolio



CUSTOMER BENEFITS

- » Reduced Operating Costs
- » Consumer Access & Engagement
- » Resiliency & Reliability
- » Renewables Integration
- » Carbon Reduction

TRON CLOUD

Why Itron?

We are innovating new ways for utilities and cities to better manage energy and water



PROVEN RESULTS | DOMAIN EXPERTISE & EXPERIENCE

Financial Overview Joan Hooper | Senior Vice President and Chief Financial Officer

Itron Financial Value Proposition

Refreshed target operating model reflects increasing earnings and cash flow vs 2023



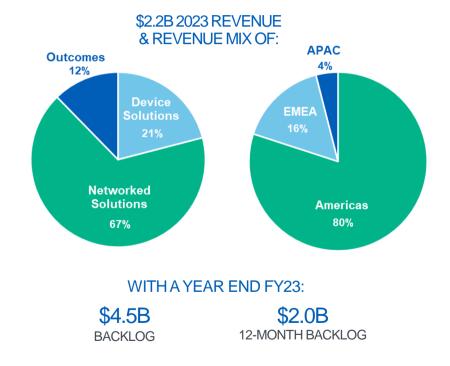
GROWING value proposition and market reach with leading technology



IMPROVING operating leverage leading to increased earnings power



INCREASING free cash flow to support business growth



Source: Itron financial metrics as of Dec 31, 2023.

Itron Target Operating Model for 2027

\$ <i>M</i>	2023 Actual	2027 Estimate
Revenue	\$2,174	\$2,600 to \$2,800 5 to 7% CAGR
Gross Margin	32.8%	36 to 38%
Non-GAAP OPEX % of Revenue	\$521 24.0%	22 to 23% of Revenue
Adjusted EBITDA % of Revenue	\$226 10.4%	15 to 17% of Revenue
Free Cash Flow % of Revenue	\$98 4.5%	10 to 12% of Revenue

Source: Based on Itron management estimates. Assumptions do not include M&A or additional restructuring savings beyond previously announced programs.

Itron Target Operating Model for 2027 Rotation to higher margin contribution and increased free cash flow

Target Operating Model	Itron Total Company	DEVICES INTELLIGENCE STARTS HERE	BETWORKS ENABLING INTELLIGENT CONNECTIVITY	OUTCOMES DELYERING INTELLIGENCE
Revenue (CAGR)	5 to 7%	0 to 2%	4 to 6%	12 to 15%
Gross Margin	36 to 38%	24 to 26%	38 to 40%	43 to 45%
Non-GAAP OPEX	22 to 23% of Revenue			
Adjusted EBITDA	15 to 17% of Revenue	OUTCOMES HIGHER GROWTH		
Free Cash Flow	10 to 12% of Revenue		NETWORKED SOLUTIONS	INCREASING MARGINS

Source: Based on Itron management estimates. Assumptions do not include M&A or additional restructuring savings beyond previously announced programs.

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Target Operating Model Evolution since 2021

Progress: Executed against Strategy

- » Continued Investment in Networks and Outcomes
- » Accelerated product and market pruning in Devices
- » Stronger Balance Sheet increases strategic flexibility
- » Two more factory closures underway; to be complete by early 2025

Refreshed Target Model has Improved Financials

- » Higher Revenue CAGR, Gross Margin, and Adjusted EBITDA ranges increased by 200 and 100 basis points
- » Free Cash Flow % range raised by 200 basis points
- Line of sight to continued execution against operating levers

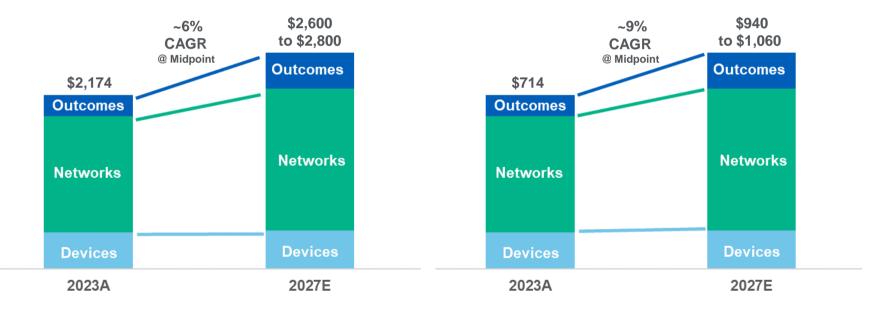
Timing Headwinds to 2021 Targets

- Supply chain constraints, extended lead times, and inflationary pressure
- » Delays in some large awards and deployments
- Outcomes ramp slower than expected, solutions slightly ahead of market

Itron Growth Targets to 2027

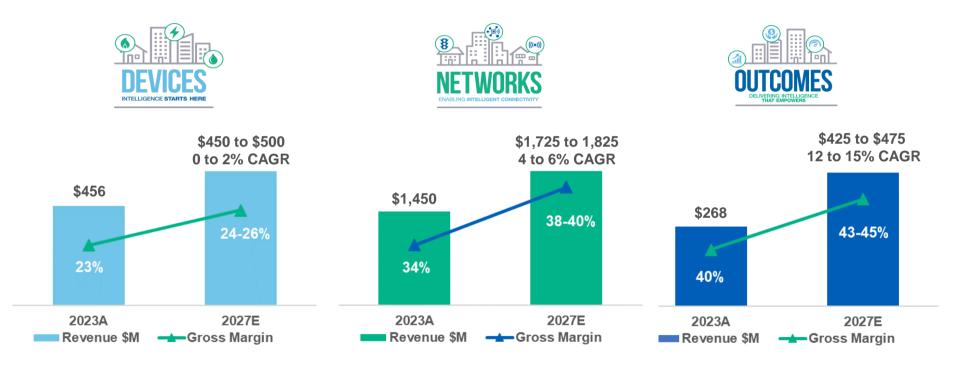
Revenue (\$M)

Gross Profit (\$M)



Source: Based on Itron management estimates. Assumptions do not include M&A or additional restructuring savings beyond previously announced programs.

Itron Segment Estimates for 2027



Source: Based on Itron management estimates. Assumptions do not include M&A or additional restructuring savings beyond previously announced programs.

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Operating Levers to Drive Higher Margins

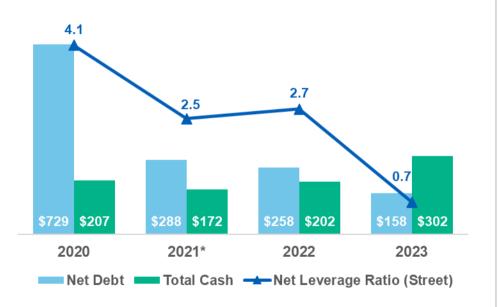
ultiple levers driving long-term financial benefits and earnings power		GROSS MARGIN	ADJUSTEE EBITDA
2023A		32.8%	10.4%
REVENUE / MIX	 Rotation to higher value solutions driving growth New product introductions Leverage network footprint to grow recurring revenue 	+ 2 pts	+ 1½ pts
PRICE / COST OPTIMIZATION	 Price optimization and indexation Product rationalization and value engineering Manage component and commodity cycles 	+ 1 pt	+ 1½ pts
SUPPLY CHAIN	 Complete shift to asset-light operating model Site consolidation and optimization Supply chain resiliency 	+ 1 pt	+ 1 pt
OPEX EFFICIENCIES	 Operating leverage Cost rationalization Disciplined discretionary spending 	_	+ 1½ pts

2027E Midpoint

37% 16%

Healthy Balance Sheet

Significantly delevered and strengthened balance sheet



Balance sheet provides strategic flexibility

As of December 31, 2023:

- » Cash and equivalents of \$302M
- » Net leverage of 0.7x
 - » Improved from 4.1x at year end 2020
- » \$500M revolver capacity
- » Convertible (\$460M at 0% interest) due in 2026

* 2021 Total Cash includes \$9.8M held for sale related to the sale of assets to Dresser Utility Solutions

Capital Allocation Priorities



ORGANIC INVESTMENT

- » Complete shift to asset-light operating model
- » Technology innovation fueled by investment in R&D
- » R&D fully expensed and reflected in targets

STRATEGIC OPPORTUNITIES

- » Well-positioned for strategic M&A
- » Focus on expanding Outcomes
- Targeting complimentary valueadd solutions that will scale with our existing offerings

CREATING VALUE

- » Focus on long-term shareholder value creation
- » Maintain flexibility in capital structure to capture value

Itron Investment Thesis

LARGE SCALE SOCIETAL TRENDS



Electrification of Everything and Internet of Things



Climate Related Stress



WHY ITRON?



Grid Edge Intelligence Portfolio





> 9 Million Distributed Intelligence Endpoints Deployed

Break

Itopia / Technology Demonstration

Closing Remarks and Q&A Itron Executive Team



Thank You

www.itron.com

Appendix

Itron Target Operating Model – Investor Day Estimates

\$M		2024 Estimate (2021 Investor Day)	2027 Estimate (2024 Investor Day)		
Revenue		\$2,500 to 2,700 4 to 6% CAGR	\$2,600 to \$2,800 5 to 7% CAGR		
Gross Margin		34 to 36%	36 to 38%		
Non-GAAP OPEX	% of Revenue	22 to 23% of Revenue	22 to 23% of Revenue		
ADJUSTED EBITDA	% of Revenue	14 to 16% of Revenue	15 to 17% of Revenue		
Free Cash Flow	% of Revenue	8 to 10% of Revenue	10 to 12% of Revenue		

Non-GAAP Financial Measures

To supplement our consolidated financial statements, which are prepared in accordance with accounting principles generally accepted in the United States (GAAP), we use certain adjusted or non-GAAP financial measures, including non-GAAP operating expense, non-GAAP operating income, non-GAAP net income, non-GAAP diluted earnings per share (EPS), adjusted EBITDA, free cash flow, and constant currency. We provide these non-GAAP financial measures because we believe they provide greater transparency and represent supplemental information used by management in its financial and operational decision making. We exclude certain costs in our non-GAAP financial measures as we believe the net result is a measure of our core business. We believe these measures facilitate operating performance comparisons from period to period by eliminating potential differences caused by the existence and timing of certain expense items that would not otherwise be apparent on a GAAP basis. Non-GAAP performance measures should be considered in addition to, and not as a substitute for, results prepared in accordance with GAAP. We strongly encourage investors and shareholders to review our financial statements and publicly-filed reports in their entirety and not to rely on any single financial measure. Our non-GAAP financial measures may be different from those reported by other companies.

GAAP to Non-GAAP Reconciliations

TOTAL COMPANY RECONCILIATIONS		Year Ended December 31, 2023 2022		
In thousands, except per share data				2022
NON-GAAP OPERATING EXPENSES				
GAAP operating expenses	\$	585,041	\$	529,628
Amortization of intangible assets		(18,918)		(25,717)
Restructuring		(43,989)		13,625
Loss on sale of businesses		(667)		(3,505)
Strategic initiative		5		(675)
Software project impairment		_		(8,719)
Russian currency translation write-off		_		(1,885)
Goodwill impairment		_		(38,480)
Acquisition and integration		(144)		(506)
Non-GAAP operating expenses ADJUSTED EBITDA	\$	521,328	\$	463,766
GAAP net income (loss) attributable to Itron, Inc.	\$	96,923	\$	(9,732)
Interest income		(9,314)		(2,633)
Interest expense		8,349		6,724
Income tax (benefit) provision		29,068		(6,196)
Depreciation and amortization		55,763		66,763
Restructuring		43,989		(13,625)
Loss on sale of businesses		667		3,505
Strategic initiative		(5)		675
Software project impairment		_		8,719
Russian currency translation write-off		_		1,885
Goodwill impairment		_		38,480
Acquisition and integration		144		506
Adjusted EBITDA FREE CASH FLOW	\$	225,584	\$	95,071
Net cash provided by operating activities	\$	124,971	\$	24,500
Acquisitions of property, plant, and equipment		(26,884)		(19,747)
Free Cash Flow	\$	98,087	\$	4,753